



The terms and conditions for participation in the **World Rose Convention 2009 Tour and Social Event Program** including, and not limited to, pre and post convention tours, daily tours, and social events, are outlined below and include our cancellation, refund and limitations of liability policies. [Please read these terms carefully.](#)

BOOKING TERMS AND CONDITIONS

All optional pre and post convention tours, daily tours, and social events (Tour and Social Event Program) are organized and executed by Sea to Sky Meeting Management Inc. (Sea to Sky), except for the Alaska Cruise and Rocky Mountaineer Rail Tour. Unless otherwise stated, all tours are inclusive of fees, admissions and ground transportation. Individuals under 16 years of age must be accompanied by an adult.

Sea to Sky reserves the right to cancel or substitute any aspect of the Tour and Social Event Program if minimums are not met. If a tour or social event is cancelled for any reason, Sea to Sky will advise you in advance and offer an alternative or provide a full refund. If required, Sea to Sky may offer the tour through another company at no additional cost. All terms and conditions, including schedules, hotels and rates are subject to change without notice. A fuel surcharge may apply to all ticket prices.

You are encouraged to register early for the Tour and Social Event program, as participation is subject to availability. The deadline for pre and post tour registration is December 31, 2008.

All prices are in Canadian dollars and payment is due at the time of booking.

We welcome your feedback regarding your experience in the World Rose Convention 2009 Tour and Social Event Program. Please send comments via email to info@worldrose-vancouver2009.com.

CANCELLATION/SUBSTITUTIONS/REFUND POLICY

If you wish to change or cancel a tour or social visit, please notify Sea to Sky in writing. The following cancellation fees apply to all tour and social events by the specified date, except for the Alaska Cruise and Rocky Mountaineer Rail Tour which will be notified by the respective tour operator.

A refund less CA\$200 will be made for cancellations up to December 31, 2008 for the "Mountain and Valley" and "Vancouver Island Garden Experience" tours; as of January 1, 2009 no refund.

A refund less CA\$50 will be made for cancellations up to February 27, 2009 for daily tours and social events; as of February 28, 2009 no refund.

All cancellations and substitutions must be submitted in writing to the Convention Secretariat (Sea to Sky Meeting Management Inc., Suite 206, 201 Bewicke Ave, North Vancouver, BC V7M 3M7; via fax @ +1-604-984-6434 or email info@worldrose-vancouver2009.com). Substitutions are permitted until May 31, 2009. There is no refund for missed participation or unused services. All changes are subject to availability and are not guaranteed.

BOOKING CONDITIONS/LIABILITY

Tour and Social Event Program registrants acknowledge by their acceptance that Sea to Sky, its agents and suppliers, in making arrangements for hotels, tours, transportation or any service in connection with the itineraries of individual tours and social events, shall not be liable for injury, damage, loss, accident, delay or irregularity, liability or expense to person or property due to act of default by any hotel, carrier or other company or person providing services included in the Tour and Social Event Program. Further, Sea to Sky, its agents and suppliers accept no responsibility for any sickness, pilferage, labour disputes, machinery breakdown, government restraints, acts of war and terrorism, weather conditions, defect in any vehicle of transportation or for any misadventure or casualty or any other causes beyond their control. All Tour and Social Event Program registrations are subject to the terms and conditions specified by Sea to Sky, its agents and suppliers.